Imagine the efficiency and productivity of customizing how voicemails, email messages, and fax messages are created, sent, received, tracked, synchronised, and archived – all from one central location.

[Download brochure](#)

Samsung's OfficeServ IP-UMS merges it all through a robust unified messaging system for the small to medium size business that must operate and compete on the big business stage.

Samsung's OfficeServ IP-UMS has enhanced functionality to provide fully synchronised unified messaging along with powerful Text to Speech (TTS) capability that together enables the subscriber to listen, record, organise and maintain all their messaging from a suitable device of their choice.
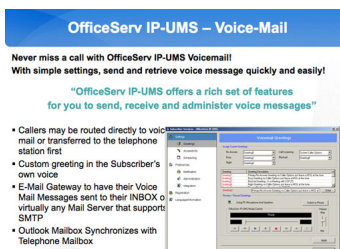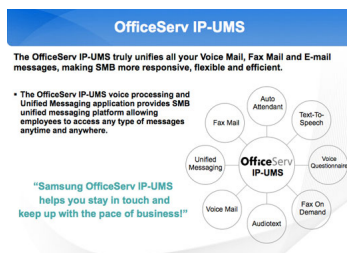
Features

OfficeServ IP-UMS offers a host of advanced features like:

- Web and Outlook Subscriber Services
- Fully synchronised unified messaging

- Scalable up to 128 ports on the OfficeServ 7400, serving up to 1,000 subscribers (32 ports on the OfficeServ 7200)

- Single and efficient toolbar interface with Outlook gives employees one-stop control over multiple message formats.

- Voicemails, emails and faxes are all labeled, routed, synchronised and stored per individual user preference.

- Advanced text-to-speech capabilities allow users to dial into their mailboxes and have their email messages read to them by the IP-UMS server (in a choice of languages if required). This service can be used within the enterprise or from the outside world using a standard or mobile telephone.

- Incoming faxes can be received on the PC and documents can be faxed right from your desktop.

- Administrators can log into a convenient web-accessed administration page and manage system changes remotely – including programming greeting and call routing modifications on the built-in auto attendant.

Samsung OfficeServ IP-UMS delivers streamlined messaging unification and convergence for small-to-midsized businesses – powerful, convenient, scalable and affordable. To increase productivity and messaging efficiency within your organization, step up to Samsung OfficeServ IP-UMS messaging system.

OfficeServ IP-UMS – Faxing

Send and receive faxes from your PC with no more dedicated lines, fax modems, fax machines and no more waiting time!

"Reduce cost and improve customer service with immediate document sending"

- Faxes are sent to, and delivered from, your existing email accounts
  - Fax Mail
  - Fax-Block for Fax-On-Demand
  - Faxing from desktop Fax Send

- Up to 8 and 2 simultaneous Fax Ports with an MGI 64 on the OfficeServ 7400 and with an MGI 16 on the OfficeServ 7200

OfficeServ IP-UMS – Text To Speech

Listen to emails on your mobile phones with Text-to-speech. Mobile workers can be more responsive.

Subscribers can listen to E-mail messages over their phone or any phone in the world!

- TTS translate the sender's name and subject
  → Subscriber can choose to listen to the e-mail body!

- If the E-mail message has any attachments, it will let subscriber know that files are attached!

- If the E-mail is accidentally deleted, the subscriber can use easily Undelete using the TUI as long as the attempt is made prior to daily maintenance time

OfficeServ IP-UMS – Auto Attendant

IP-UMS supports an automated attendant to help customers find the right person and provides voicemail so they can leave a message.

- Automatically answering calls and playing one or more custom prompts to the caller along with menu options.

- Dialing another extension number, transferring to an operator, accessing pre recorded and stored information, or connecting to voicemail are available

- The auto attendant function can be used as the primary answering point for all calls or as a back-up to the operator

OfficeServ IP-UMS – Fully Synchronized Messaging

OfficeServ IP-UMS enables the subscriber access to Voice, Fax, and E-mail messages from both their Samsung Telephone Mailbox and their Microsoft Outlook/Exchange mailbox.

- Message Status (Read, Unread, New, Saved and Deleted) are kept fully synchronized between the Telephone Mailbox and the Outlook Mailbox

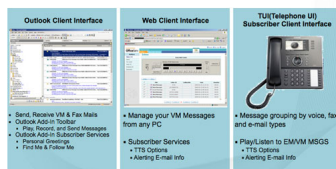## OfficeServ IP-UMS – Scalability & Networking

The License key design allow the OfficeServ IP-UMS to be expanded economically in single port increments.

- From 1 to 128 ports on the OfficeServ 7400 can be licensed!
- From 1 to 32 ports on the OfficeServ 7200 can be licensed!

OfficeServ IP-IMS Server

OfficeServ 7400
SPnet   HQ   SPnet
OfficeServ 7200   OfficeServ 7200
SPnet
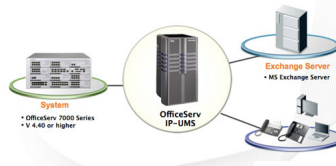**Branch**   **Scalable to 128 ports!**   **Branch**

OfficeServ IP-UMS – Easy Management

With OfficeServ IP-UMS, access messages through a variety of clients at your convenience : Outlook, Web and IP Telephone.

Outlook Client Interface	Web Client Interface	TUI(Telephone UI) Subscriber Client Interface

• Send, Receive VM & Fax Mails
• Outlook Add-in Toolbar
  • Play, Record, and Send Messages
• Outlook Add-in Subscriber Services
  • Personal Greetings
  • Find Me & Follow Me
	• Manage your VM Messages from any PC
	
	• Subscriber Services
	  • TTS Options
	  • Alerting E-mail Info
		• Message grouping by voice, fax and e-mail types
		
		• Play/Listen to EM/VM MSGS
		  • TTS Options
		  • Alerting E-mail Info

OfficeServ IP-UMS – Connectivity

To fully utilize OfficeServ IP-UMS, OfficeServ Switch and all Clients are connected either on the LAN or through a WAN/Internet connection. Especially for Outlook Sync, Microsoft Exchange Server required.

Exchange Server
• MS Exchange Server

System
• OfficeServ 7000 Series
• V 4.40 or higher

OfficeServ IP-UMS

Samsung's Collaboration Solution Provides One Single User Experience

Samsung's Collaboration Solution makes SMB build more agile and powerful communication environment!

"With one single client and user experience of OfficeServ Communicator and IP-UMS, SMB can be more powerful with simple communication"

One Single Client
- Users experience Samsung collaboration solutions with single client whether they are using PC Client or UC IP Phones.
- All applications (UC IP Phone call control, softphone, etc.) are shown in one UI with the same look & feel

Simple Communication
- Users can experience unified communication without noticing application difference
- Simple but powerful communication and collaboration
- Reduce training & installing cost significantly